

What to Do Before Selling Your Computer or Device

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iPhone, iPad

- Unpair your Apple Watch (if you have one)
- Make sure your photos are backed up to iCloud Photos
- Back Up Your Phone — to iCloud or computer
 - Settings > iCloud > scroll down and set iCloud Backup = on
- Turn Off Find My iPhone, Keychain, iCloud Backup
 - Settings > iCloud > set Find My iPhone = off
 - Settings > iCloud > set Keychain = off
 - Settings > iCloud > set iCloud Backup = off
- Restore to Factory Settings (erase everything)
 - Settings > General > Reset > Erase All Content and Settings
- Check iCloud: icloud.com/find > log in > see if your old phone is there
- **Read More (iPhone, iPad)**
 - Unpair your Apple Watch <https://apple.co/2Ob34GB>
 - How to back up your iPhone, iPad, and iPod touch <https://apple.co/2ObgzWZ>
 - What to do before you sell, give away, or trade in your iPhone, iPad, or iPod touch <https://apple.co/2OcY4RH>
 - Be Sure To Do This Before Selling Your iPhone <http://bit.ly/2yUJqdm>

Mac

- Back up your Mac to an external drive using Time Machine or Bootable Clone software (Disk Utility; CarbonCopy Cloner; SuperDuper)
- Migrate personal data and settings to new Mac
 - Use Migration Assistant > restore from Time Machine backup
- Sign out of everything
 - Sign out of iTunes:
 - Launch iTunes, and then select Accounts, Authorization, Deauthorize This Computer.
 - Enter your Apple ID password when requested, and then click the Deauthorize button.
 - Sign out of iCloud:
 - System Preferences > iCloud > uncheck Find My Mac and Back to My Mac
 - Click Sign Out
 - Sign out of Messages
 - Launch Messages > Preferences > iMessage > Sign Out
 - Remove Mac from list of trusted devices
 - Go to <https://appleid.apple.com> > log in w/ Apple ID
 - Remove old Mac from list of trusted devices
- Remove all traces of personal data
 - Restart into Recovery Partition (CMD+R)
 - Select Disk Utility > Security Options (do not use Secure Erase on SSD)
 - Select Security Option > Fastest, 1-pass, 3-pass, 7-pass
- Install a clean copy of macOS
 - In Recovery window select Reinstall macOS

- After installation, stop at the Welcome screen (CMD+Q)
- **Read More (Mac)**
 - How to Factory Reset Your Mac <http://bit.ly/2OxB6Fg>
 - How to reset your Mac before selling it | iMore <http://tinyurl.com/ybl739qz>
 - How to Restore Your Laptop to Factory Settings on PC or Mac <http://tinyurl.com/y7495hqn>
 - Use Disk Utility to Clone Mac Startup Drive <http://bit.ly/2OdLXUu>

Windows 10 PC

- Back up your computer to an external drive
 - Use System Image Backup Utility in Win10
 - Control Panel > System and Security > Backup and Restore > Windows 7 > Create a system image
 - Use a backup program (EaseUS ToDo Backup Home, Acronis True Image)
- Deactivate linked accounts and remove PC from list of devices (Microsoft, iCloud, iTunes)
- Securely erase everything on the PC (this will take several hours)
 - Settings > Update & Security > Troubleshooting > Reset this PC > Get Started
 - Select Remove everything > Remove files and clean drive > Click Reset

Windows 7 PC

- Back up and save all important documents and files to an external disk, flash drive, or cloud storage system.
- Power off your computer and disconnect all accessories or peripherals.
- Instructions depend upon the manufacturer. Dell, HP, Acer, Toshiba, Other brands can be found on wikiHow <http://bit.ly/2OrnsTT>.
- **Read More (Windows PC)**
 - What to do before selling your old PC <http://bit.ly/2yUkL8r>
 - How to Restore Your Laptop to Factory Settings on PC or Mac <http://tinyurl.com/y7495hqn>
 - How to restore Windows 7 to factory settings. <http://bit.ly/2OrnsTT>

Android Device

- Back up your phone
 - Upload photos to Google Photos
 - Upload files to Google Drive or Dropbox
 - Backup Text Messages to Gmail, Dropbox or Google Drive
- Perform a full factory reset
 - Settings > Backup and Reset > Factory Data Reset > Reset
- **Read More (Android)**
 - Five things to do before selling your Android Phone <http://bit.ly/2Oe5nc1>
 - Back up Text Messages to Gmail <http://bit.ly/2OfxHuu>
 - Back up Text Messages to Dropbox or Google Drive <http://bit.ly/2yEJuOe>
 - How to Wipe Your Android Device and Restore to Factory Settings <http://bit.ly/2Obejit>